

WARRANTY

For the applicable warranty period set forth below, all doors manufactured by VTI Architectural Products, Inc. and VTI of Indiana Doors, Inc. ("VT") are warranted to be

free from defects that would render them unserviceable or unfit for the purpose for which they were manufactured, subject to the provisions stated in this warranty.

INDUSTRIES INDUSTRIES INDUSTRIES INDUSTRIES

<u>DOOR TYPE</u>	<u>INTERIOR USE</u>	<u>EXTERIOR USE</u>
Flush wood	Life of original installation	No Warranty
Stile and Rail - Interior	Five years from original installation	No Warranty
Profiled	Five years from original installation	No Warranty
Stile and Rail - Exterior	One year from original installation	One Year

If any VT door does not comply with this warranty within the specified warranty period, VT will, at its option:

1.) Repair the door at no charge. 2.) Replace the door as it was originally manufactured; or 3.) Refund the purchase price of the door. Should any door, excluding Profiled or Exterior doors, or any door installed outside the U.S.A. or Canada, become defective after being properly installed, VT will pay a reasonable amount for reinstallation and refinishing costs as authorized by VT. VT will not pay removal and/or reinstallation charges when any defect is apparent prior to installation. Written notice of any claim under this warranty must be given to VT promptly when discovered. In the case of a defect reasonably discoverable by inspection of each door upon receipt of shipment from VT, notice must be given within thirty (30) days thereafter and before the door is hung or treated in any manner. VT shall not be liable for doors repaired or replaced without its prior written consent.

This warranty does not cover doors conforming to the "Tolerances" nor any condition described in the "Exclusions" set forth below.

THIS WARRANTY IS EXPRESSLY MADE IN LIEU OF ANY AND ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. NO REPRESENTATIVE OF VT MAY CHANGE OR ALTER THIS WARRANTY OR MAKE ANY ADDITIONAL WARRANTY. THE REMEDIES DESCRIBED HEREIN SHALL BE THE EXCLUSIVE REMEDIES FOR ANY CLAIM OF DEFECT, MALFUNCTION OR FAILURE TO PERFORM OR ANY OTHER CLAIM ARISING OUT OF THE USE, REPAIR OR PERFORMANCE OF THE DOOR. IN NO EVENT SHALL VT BE LIABLE FOR INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES, OR ANY AMOUNT IN EXCESS OF THE PURCHASE PRICE OF THE DOOR.

Record this information in case of claims

Customer _____

Project _____

Location _____

Exclusions from Warranty _____

VT Order # _____

Door Type(s) _____

INDUSTRIES INDUSTRIES INDUSTRIES INDUSTRIES

TOLERANCES

1. Stile, rail and show-through (telegraphing) on doors shall not be considered a defect unless the faces of the door vary from a true plane in excess of 1/100 inch in any three-inch span.
2. Warp shall not be considered a defect unless it exceeds 1/4 inch in the plane of the door itself. Warp is any distortion in the door itself, and does not refer to the relation of the door to the frame or jamb in which it is hung. For doors 1-3/4 inch or thicker, warp will not exceed 1/4 inch in doors 3-6 x 7-0 or smaller; nor will it exceed 1/4 inch in any 3-6 or 7-0 section of larger doors. For doors less than 1-3/4 inch thick, warp will not exceed 1/4 inch in doors 3-0 x 7-0 or smaller. Warp is measured by placing a straightedge on the concave face and determining the maximum distance from straightedge to door face.
3. Action on any claim for warping or for telegraphing may be deferred, at the option of VT, for a period of time not to exceed 12 months from the date of claim. If a door has been installed prior to such claim, the door must remain in the original hung installation during the period of deferment to permit conditioning of the door to humidity and temperature.

EXCLUSIONS

1. Unsatisfactory service or appearance caused by failure to follow the "Handling, Job Finishing and Installation Instructions" set forth below.
2. The appearance of field finished doors.
3. The appearance of doors with high gloss, transparent, or opaque finishes; or otherwise unorthodox finishes.
4. Natural variations in the color or texture of the wood.
5. The warranty against warp does not apply to the following:
 - a. Doors with different face materials or veneer grain configurations on opposite sides of the door.
 - b. Doors that are improperly hung or do not swing freely.
 - c. Warp on doors less than 1-3/4 inch thick but larger than 3-0 x 7-0.
6. This warranty does not cover doors with:
 - a. Cutouts for lights (lites) and/or louvers, any edge of which is nearer than 5 inches to any edge of the door.
 - b. Cutouts having less than 3-5/16 inches on non-rated & 20-minute fire doors, and less than 5 inches on 45-, 60-, and 90-minute fire doors between adjacent cutouts for unit locks, closures, or other hardware cutouts on flush doors; and cutouts having less than 1-1/2 inches on stile and rail doors and on non-rated SCL core flush doors.
 - c. Cutout areas exceeding 40% of the area of the door face. Special full light construction warranted for life of the original installation. Contact factory for details.
7. Cracking of high pressure decorative laminate faced doors with openings cut by other than the manufacturer or its authorized representative. Radius of 1/4 inch at corners of openings must be maintained.
8. Appliques on one face of the door only, creating an unbalanced condition.
9. Door accessories, supplied by the manufacturer, for a period exceeding one year.
10. Doors with reveals cut into the face of the door.
11. Doors altered by others for size.
12. Applied mouldings exceeding 3-1/2 inches wide or covering more than 25% of the door face.
13. Normal wear and tear, including wear-through of the finish, or deterioration for reasons other than material and workmanship of the door itself.
14. Incompatibility of hardware with a particular door construction.
15. Doors where self-tapping or combination metal/wood screws are used to attach surface-applied hardware.
16. Interior doors used in an exterior application. An exterior opening is defined as an opening that cannot be climate controlled for temperature and/or humidity on both sides.
17. Acoustical doors requiring hardware other than standard locks and hinges.
18. Exterior doors less than 1 3/4" thick.
19. In order not to induce warp or excessive deterioration of your door, avoid using dark stains or paints on the door surfaces exposed to direct sunlight. Doors painted black (or any dark color) with exposure to sunlight will not be warranted.
20. Placement quantity or size of knots that are manufactured from any "knotty" species are not covered under the terms of this warranty.
21. This exterior warranty will not cover:
 - a. Problems due to exposure to sun or moisture, such as discoloration, warp & checking.
 - b. Hardware machining into the top rail such as pivots, flush bolts, magnetic switches, concealed vertical rods and closers.
 - c. Applied moldings or reveals.
 - d. Slight expansion or contraction due to varying environmental conditions, such as temperature and humidity.

HANDLING, JOB FINISHING AND INSTALLATION INSTRUCTIONS

1. Store flat on a level surface in a dry, well-ventilated building. Protect doors with an opaque covering that does not permit light to penetrate to avoid discoloration and to keep doors clean, but allow air circulation. Do not store doors for more than six months.
2. Handle with clean gloves. Do not drag one door across another or across other surfaces.
3. Deliver at building site after plaster or cement is dry. If doors are stored at jobsite for more than one week, at least top and bottom edges should be sealed.
4. Doors should not be subjected to abnormal heat, dryness or humidity, or sudden changes therein. Doors should be conditioned to average prevailing humidity of the locality before hanging.
5. The utility or structural strength of the door must not be impaired in the fitting of the door.
6. Doors up to 60 inches in height shall be provided with two hinge preps and an additional hinge prep for each additional 30 inches of door height or fraction thereof. The distance between hinges shall not be permitted to exceed 30 inches. Where spring hinges are used, at least two shall be provided by hardware supplier.
7. Carefully seal all edges immediately after fitting, including areas routed for concealed closers and other hardware.
8. Before finishing, door surfaces must be clean and dry. Remove handling marks or effects of exposure to moisture by sanding lightly with 120, 150 or 180 grit sandpaper and clean before applying sealer or finish. Sand and clean again between coats. The duration of sanding and surface preparation required to achieve a final finish acceptable to the owner is the responsibility of the painter or field finisher.
9. Some species of wood contain a chemical (oak particularly) which reacts unfavorably with certain finishes. Where possible, the surface should be tested for such unfavorable reaction. Application of a sealer before finishing will usually prevent this difficulty.
10. Apply at least two coats of a good grade of oil base mixed paint, varnish or lacquer and follow supplier's instructions carefully. Do not use a water-thinned paint unless an oil base prime coat is first applied. The full beauty of wood is best emphasized by use of a satin or semi-gloss finish. Dark colored finishes and glossy transparent or opaque finishes should be avoided.
11. To ensure exterior doors receive the protection required, inspect the condition of exterior finish at least once a year. Refinish as soon as finish deterioration is visible to maintain the protective stability of the finish. Be sure to refinish all six sides.
12. All exterior doors must have an overhang adequate to protect the surface of the door from direct weather conditions. The minimum recommended overhang distance from the exterior wall where the door is installed is equal to the distance from the bottom of the door to the highest point under the overhang. The width should extend half of this distance from each edge to the door unit.
13. Out swinging exterior doors require metal flashing at the top rail.