

DURADEK ULTRA TILEDEK™ 10 YEAR MEMBRANE WARRANTY

Duradek Ltd. (hereafter referred to as **Duradek**) guarantees to repair or replace any portion of the **Duradek Ultra Tiledek** (hereafter referred to as '**Tiledek**') membrane, which leaks as a result of a manufacturing defect in the product within 10 (ten) years from the date of its installation.

Terms, Conditions & Limitations

1. The **Tiledek** must be installed by an applicator approved by **Duradek**, following currently approved installation methods.
2. The Owner shall notify **Duradek** and the Applicator in writing of the need for any repairs covered herein promptly upon discovery and said repairs shall be commenced within a reasonable period of time after receipt of the said notice from Owner.
3. If there is a failure of the **Tiledek** membrane within the scope of this warranty, **Duradek** agrees to repair or replace, at its option, the affected portion of the **Tiledek** membrane. **Duradek** shall under no circumstances be liable for damage to the building or the contents of the building or for repairs or replacement of any tile or other material overlaying the Tiledek membrane arising out of contract, tort or other action. No implied warranties extend beyond the term of this warranty. No representative has authority to make any representations other than those stated herein. This warranty is limited to the original purchaser and is non-transferrable.
4. To the extent allowed by the laws of each State or Province, the remedies provided under this warranty state the limit of **Duradek's** responsibility.
5. This warranty shall not be applicable to damage or loss caused in whole or in part by natural disasters, including but not limited to lightning, wind, hail, floods earthquakes; acts of vandalism, terrorism, negligence, misuse, abnormal usage or abuse; repairs or alterations to the deck without written approval; settling, warping, excessive deflection of the subsurface or the failure of the structure to which the **Tiledek** membrane is attached; problems arising from the structure and/or the subsurface not being constructed or prepared according to the prevailing building codes and regulations or standard industry practices; infiltration or condensation or moisture in, through, around, or above the walls of the building; failure of materials not approved or furnished by **Duradek**; ponding water caused by inadequate slope, improperly positioned drains or settling of the building; failure of the structure to prevent ingress of wind, vapour diffusion or precipitation into the system; growth of mould, fungus or spreading of bacteria; tile or other overlay erupting from the **Tiledek** membrane as a result of freezing moisture beneath the tile; tile or other overlay losing its adhesion to **Tiledek** where the failure is within the bond coat (thinset).
6. Should there be the requirement of a warranty repair or replacement the following items, including but not limited to, are not the responsibility of **Duradek** or the Applicator during the repair and replacement process;
 - a. Removal and replacement of siding, stucco, railings or any other part of the building structure.
 - b. Hot tubs, planters, furniture or anything else on the deck surface.
 - c. Tile, slate or any other materials either permanently or temporarily attached to the **Tiledek** surface including the bonding material holding the overlay in place.
7. If the original contract for the installation of the **Tiledek** membrane calls for the building owner to regularly inspect and maintain any critical sealant (caulking) and it is not done, the warranty is voided.
8. **Duradek** and the Applicator reserve the right to suspend their obligations under this warranty if all bills for installation supplies and services have not been paid in full. Proof of purchase and payment must be presented to obtain warranty coverage.
9. The warranty is offered by both **Duradek** and the Applying Contractor. **Duradek** is responsible for any membrane related problems. The undersigned Applying Contractor is responsible for any workmanship related problems and will offer a separate workmanship warranty, the term of which is stated either on the job quotation or as an additional warranty.
10. **Duradek** guarantees to provide a fabric surface of the **Tiledek** membrane to which a thinset bonding adhesive (polymer modified mortar) will adhere. The specifications of bonding adhesive will depend upon the jobsite requirements, the temperature during which the installation will be done, the type of overlay etc. and will be established by the company whose bonding adhesive is used. **Duradek** accepts no responsibility for the choice of or performance of bonding adhesive. Should there be a failure of the bond to the **Tiledek** material, **Duradek** accepts responsibility only if no fabric remains attached to the PVC waterproofing membrane in which case **Duradek** will repair or replace, at its option, the affected piece subject to the exclusions above

Applicating Company	Applicating Company's telephone
Applicating Company's Address	Date of Installation
Building Owner's Name & Address	
Building Address (if different than above)	Signature – Applicating Company Rep. Date

THE DURADEK SYSTEM is the finest deck waterproofing method available on the market today. It is installed by authorized applicators using DURADEK's line of sheet vinyl, adhesives, trims and sealants.

PROTECT Duradek Ultra Tiledek during construction until the overlay is applied. There are several ways to do this, here are 2 suggestions:

- A) Cover the Tiledek membrane with plywood recovery board or another inexpensive temporary overlay, over top of a tape plastic sheet.
- B) Use a thin application of the polymer modified mortar (the same that will be used to bond the overlay material), trowelled over top of Tiledek. When the overlay is applied, this layer is to be cleaned thoroughly, especially of any oils or grease.

WATER TEST: We strongly recommended, for the protection of the homeowner, builder and contractor, that a water test be done prior to the application of the overlay being attached to the Tiledek membrane. Should there be any problems, the membrane can easily be repaired at this point. For specific details on a water test, please refer to ASTM test D5957 (subject to the approval of the jobsite professional), call Duradek's Technical Department or check our website for details and ongoing updates - www.duradek.com/DuradekUltraTiledek.html

RAILINGS: If railings are to be installed, we strongly urge a fascia mounted railing system. If the design requires surface mounting, it is recommended that the railings are mounted to a specially designed pedestal as opposed to fastening through a tile. See our detail, Guardrail Post Connection-P-1T, on the website - <http://www.duradek.com/TiledekCADDrawings.html>

TILEDEK ASSEMBLY: The construction of the structure to which a tile or stone overlay is attached is vitally important. Follow the local building code and the specifications as laid out by TTMAC, the Tile Contractors Association and the manufacturer's of the materials you use.

CARING FOR YOUR TILE, SLATE OR STONE DECK: The manufacturers of the tile material, the grout and thinset bonding materials recommend annual application of an appropriate sealer. The sealed surface will help to prolong the life of the materials and reduce the amount of moisture getting into the grout and thinset. Check the manufacturers specific recommendation for details.