



A.R.K. Ramos architectural signage products are of the finest quality and are guaranteed to be free of defects in materials and workmanship upon arrival.

On any product shipped, our applied finishes are guaranteed not to chip, crack, peel, blister or craze for the lifetime of the product. This guarantee does not apply to damages caused by neglect or misuse during handling, storage, installation or maintenance. A soft cloth with a mild solution of soapy water is sufficient for cleaning our products. Use of abrasives or harsh chemicals will deteriorate the finish and void the warranty. If you receive a damaged product or a product in need of repair please contact us for return authorization.

Should your order arrive with the box or crate showing visible damage, open and inspect the contents at once before accepting delivery. Report any damage to the carrier and then contact us immediately for return authorization if needed. In the event that a product is received damaged, we will cover the return shipment by standard ground freight.

Liability under this warranty is limited to repair or replacement of any such defective material and applicable return freight to your facility. This warranty does not cover removal or reinstallation of material, or any labor costs incurred to return the product to our facility. All costs of removal, reinstallation and crating will be the responsibility of the customer. We will not accept back charges for removal, reinstallation or other labor related charges.