Set a mood, establish a haven and express a style.

These are the possibilities you encounter when creating your home, and each one requires a singular focus and attention to detail. As you select each element—from furniture to lighting fixtures, cabinetry to crown moulding—a bigger story unfolds. It’s a well-crafted story. One that reflects great care and ingenuity. The very same qualities are reflected in IWP® Custom Wood interior doors.
This belief guides them as they create architecturally inspired designs, select the finest materials, and handcraft each IWP® Custom Wood interior door. These artful doors are available with a wide assortment of design options for a personalized appearance that’s consistent from room to room. Between our epic artistry and the distinctive combination of options you select, know that every door will be more than a functional passage. It will be a captivating masterpiece.
# STYLISH ELEMENTS

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*About our featured doors: To find out more about the doors featured in pages 2–6, please see the index on page 65.*
We’ve designed aesthetic options with our Estate Collection door designs particularly in mind. These options add character, giving the doors the most accurate Old World appearance possible. To review the full range of options, please see pages 48-57.

**AUTHENTIC OPTIONS**

**Clavos**
Select clavos for the look of bolt heads used in Medieval and Renaissance architecture. Each one features a handmade look.

**Distressing**
For an appearance that’s charmingly rustic and worn, select our distressed texture.

**Antique Finishes**
Especially ideal for our Estate designs, these finishes provide an aged look and enhance a wood species’ character marks and grain pattern.

**Straps**
These decorative metal accents have a hand-forged look, which adds character to the rail, corner or radius portions of our Estate designs.

**Clench**
Select clenches for the look of fastenings used in ancient construction and architecture. Each one features a handmade look.
Our beautiful IWP Custom Wood interior doors are handmade from the finest materials to enhance any home. They're available with all the options you need to create a look that’s individualized, eye-catching and cohesive. In fact, many of these options are also available for IWP Custom Wood and IWP Aurora Custom Fiberglass exterior doors to help you achieve a consistent look from the inside out.

Each IWP Custom Wood interior door from our Estate Collection will bring a sense of Old World enchantment to any space. The charming designs in this collection become even more visually interesting when you select from our vast range of options. Antique finishes and distressing give our doors a rustic appearance, while decorative clavos and straps provide a look that’s architecturally authentic.

All door styles shown in this catalog are available in any wood species and color. All are available in 1-3/8” or 1-3/4” thickness. All are available with or without raised molding, in a 1-5/8” thickness.

The Estate Collection features square sticking and 1-1/4” estate raised and planked panels, standard. See page 54 for examples of sticking profiles.
E1204
Custom Knotty Alder Doors, Pebble Grey Mist Finish, Segment Top

E1301
Genuine Mahogany Door, Antique Cherry Finish, Segment Top

E1201
Knotty Alder Door, Antique Wheat Finish, Segment Top

E1301
Knotty Alder Door, Antique White Wash Finish, Segment Top

Variances in photography and printing may cause the finish colors shown in this catalog to vary from the actual finishes.
E1202
Clear Alder Door, Wheat Finish
E1301
Knotty Alder Door, Antique White Wash Finish,
1” Diamond Dark Patina Clavos, Segment Top
**E1303**
Clear Alder Door, Chappo Finish, Segment Top

**E1222**
Clear Alder Door, Antique Chappo Finish

**E1321**
Clear Alder Door, Merlot Finish, 1” Diamond Clavos

**E1302**
Cherry Door, Clear Finish, Segment Top

**E1313**
Red Oak Door, Antique Wheat Finish
This collection of IWP® Custom Wood interior doors is inspired by a range of Craftsman-era architectural styles, including Craftsman, Prairie and Mission. Each design features square sticking and flat panels for architectural detailing. With our wide range of wood species and stain options, it’s easy to discover a combination that matches a home’s wood trim, cabinetry and other Craftsman furnishings.
The Craftsman Collection features square sticking and ½” flat panels, standard. See page 54 for examples of sticking profiles.
E1212
Red Oak Door, Clear Finish

E0044
Cherry Door, Chappo Finish

E044C
Knotty Alder Door, Ebony Finish

E0128
Cherry Door, Wheat Finish

E0066
Clear Alder Door, Clear Finish

E0088
Knotty Alder Door, Chappo Finish

Variances in photography and printing may cause the finish colors shown in this catalog to vary from the actual finishes.
E0033
Genuine Mahogany Door, Wheat Finish
An IWP® Custom Wood Classic Collection interior door brings elegant artistry into any room. The collection includes an ample variety of door designs to complement a home’s architectural style and interior decor. For example, a 6-panel design is ideal for a Colonial home, while a design with curved panels is suitable for a Victorian home. Louver and bifold doors are also available in this collection.
The Classic Collection features ovolo sticking and 1-1/4" double-hip panels, standard. See page 54 for examples of sticking profiles.
E0403
Red Oak Door, Cherry Finish

E1730
Genuine Mahogany Door, Cherry Finish

E0120
Genuine Mahogany Door, Cherry Finish

E2050
Genuine Mahogany Door, Ebony Finish

E3040
Clear Alder Door, Chappo Finish

E0608
Custom Paint Finish Door

Variances in photography and printing may cause the finish colors shown in this catalog to vary from the actual finishes.
E0712
Oak Door, Chappo Finish

E0105
Cherry Door, Merlot Finish

E0320
Custom Paint Finish Door

E0120
Clear Alder Door, Pebble Grey Mist Finish

E0305
Genuine Mahogany Door, Gunstock Finish

E0422
Genuine Mahogany Door, Wheat Finish

« E0103 Door, see page 65 for details
E0138
Clear Alder Door, Clear Finish

E0011
Genuine Mahogany Door, Cherry Finish

E0022
Oak Door, Chappo Finish

E022C
Clear Alder Door, Clear Finish

E0044
Custom Paint Finish Door

E044C
Genuine Mahogany Door, Chappo Finish
E0305
Red Oak Door, Pebble Grey Mist Finish
E0055
Clear Alder Door, Chappo Finish
E0055
Cherry Door, Dark Cherry Finish

E0066
Cherry Door, Dark Cherry Finish

E0088
Genuine Mahogany Door, Ebony Finish
**E0033**  
Genuine Mahogany Door, Wheat Finish

**E0022**  
Cherry Door, Clear Finish

**E0011**  
Clear Alder Door, Wheat Finish

**E022C**  
Walnut Door, Chappo Finish

**E0044**  
Oak Door, Wheat Finish

**E044C**  
Oak Door, Wheat Finish
L202
Genuine Mahogany Louver/Louver Door, Cherry Finish

L212
Knotty Alder Louver Panel Door, Chappo Finish

L201
Clear Alder Full Louver Door, Clear Finish

E0V0-4
Oak 2-Door Bifold, Wheat Finish

E0V0-4C
Oak 2-Door Bifold, Chappo Finish

E0V0-6
Cherry 2-Door Bifold, Cherry Finish

E0V0-8
Genuine Mahogany 2-Door Bifold, Ebony Finish

*L202 Door, see page 65 for details*
Our French door designs add natural brilliance to any interior space. In addition to increasing the amount of light in any room, these doors are an elegant way to separate spaces within a home. Various glass and caming types are available to complement different design schemes. Or select a decorative glass design to emphasize a room’s theme. For example, our Game Room cast glass is ideal for a home’s recreational area.
The French Door Collection features ovolo sticking and ¼" glass, standard. See page 54 for examples of sticking profiles.
E0508
Clear Alder Door, White Wash Finish

Variance in photography and printing may cause the finish colors shown in this catalog to vary from the actual finishes.
E0500 MEDITERRANEAN
Custom Paint Finish Door,
Mediterranean Cast Glass

E0500 GAME ROOM
Cherry Door, Cherry Finish,
Game Room Cast Glass

E0500 VINEYARD
Genuine Mahogany Door,
Cherry Finish, Vineyard Cast Glass

E0500 ART DECO
Knotty Alder Door, Chappo Finish,
Art Deco Cast Glass

E0500 HARVEST
Clear Alder Door, Cherry Finish,
Harvest Cast Glass

E0500 OCEAN WAVES
Genuine Mahogany Door,
Cherry Finish, Ocean Waves Cast Glass

« E0500 Door, see page 65 for details
Make our door designs your own with our vast selection of aesthetic options, which include a range of wood species, finishes and textures, various types of glass and an array of hardware. Along with these options, our custom capabilities make it possible to have nearly any door you can imagine.
Alder—*Alnus rubra*

This versatile wood species features a fairly straight grain with areas of burl clusters and a few small knots. These marks add character to the door and will provide darker texture and color when finished. Alder varies from pale yellow to reddish brown, and it accepts stains exceptionally well. It’s also the lightest and least dense of all the standard wood species we offer. *Also available: Knotty Alder*

*With a Clear finish, variances in woodgrain and color are more apparent. Filled nail holes are also more noticeable.*

**IWP** tint finishes include White Wash and Pebble Grey Mist. These finishes are created with a wash process, which involves wiping paint on the door surface and immediately wiping it off, so only surface highlights remain. This process purposely does not produce the color consistency of typical penetrating stains such as Chappo, Cherry or Merlot.

*NOTE: Variances in photography and printing may cause finish colors shown in this catalog to vary from actual finish.*
Cherry—Prunus serotina

The Cherry we use is carefully chosen and varies from rich red to reddish brown in color. It features a fine, straight and close grain with a smooth texture. Occasionally, thin gum pockets and small clusters of pin knots are visible. These character marks, along with random blonde streaks of sapwood, add a distinctive quality to the wood. Cherry stains easily and smoothly.

Genuine Mahogany—Swietenia macrophylla

Our Genuine Mahogany is the very best available; it's the kind that's typically used for the finest furniture and cabinetry. Its color ranges from reddish brown to a deep, rich red, and it stains well for a superior finish. The wood displays a prominent growth ring figure, with grain that is straight or interlocked. Genuine Mahogany offers less expansion, contraction and moisture absorption than most other hardwoods. Also available: African Mahogany
**Oak—*Quercus rubra***

We use Northern Red Oak of only the best grade, which ensures the greatest color and grain pattern consistency. This Oak is renowned for its dramatically pronounced grain pattern. This pattern varies from a tight, vertical grain to a beautifully arched pattern. The color range includes light straw and honey with a light pink hue. It also accepts stains very well.

*See page 44

**See page 44

Note: Variances in photography and printing may cause finish colors shown in this catalog to vary from actual finish.
**Walnut—Juglans nigra**

This wood species is traditionally used for fine furniture, gun stocks, and boatbuilding; its durability makes it ideal for our exterior doors as well. The color varies from a rich, dark brown to black with purple undertones. Walnut features attractive blonde sapwood streaks within the darker tones, and it generally has a straight grain with occasional waves or curls. Also available: Knotty Walnut.

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**ELEMENTS OF STYLE: PERMALANE PREFINISHING SYSTEM**

Each IWP® Custom Wood interior door features our exclusive Permalane finishing system. During this comprehensive 9-step process, our craftspeople apply quality stains and self-sealing catalyzed conversion varnish to the door in a controlled factory environment. Fine hand-sanding occurs throughout the process, and detailed hand-rubbing occurs after the last finish coat. The resulting finish accentuates the natural beauty of the wood and the stain color and gives the door a satiny feel.
**Antique finishes**

We offer antique finish colors for all our door designs. This look is achieved through a multistep process that begins with applying a base stain for basic, overall color. Next, a dark brown or black stain (depending on the base color) is applied between the mouldings, panels and character marks, which highlights these areas. Finally, our Permalane finishing system is applied for a furniture-quality finish.

**Antique finish samples**

- Antique Chappo
- Antique Cherry
- Antique Ebony
- Antique Wheat
- Antique White Wash**

**See page 44.**

NOTE: Variances in photography and printing may cause finish colors shown in this catalog to vary from actual finish.
Wood surface textures

Smooth
This is the standard texture used for all our interior doors.

Distressed
Our distressed texture gives doors an aged, Old World appearance. We use chisels and other hand tools to apply random worm holes and additional character marks to the door’s stiles, rails, panels and moldings. To accentuate these marks, we recommend an antique finish.

Wire Brushed
Doors with this texture feature a charming, uneven appearance. In fact, it’s our roughest and most rustic surface texture. We achieve this look by running the wood through a wire brushing wheel (in the direction of the grain). This process tears random width and depth grooves into the wood for a randomly rough raised-grain appearance.

Smooth surface paint options
For a versatile, more contemporary look, select one of our paint colors. Our standard colors, shown below, are available for any door design. We can also match any paint color you select; simply provide us with a 4” x 4” paint sample.
Glass types

Our French doors are available with many glass types, and each one offers its own attractive texture, pattern or color. This glass will not only enhance your chosen door, but also add radiance to your entire home. Glass types used for our standard designs can also be used for custom creations.
Decorative metal accents

With decorative metal accents, our Estate Collection interior doors exude character in every detail. These accents include radius, corner and rail straps, as well as diamond and round clavos. Each type of accent is available in either Rust Patina or Dark Patina.

Elements of Style: Clavos

Our dedication to craftsmanship is especially evident in our decorative clavos. These details are designed to add visual authenticity to doors for Old World homes. In fact, they were inspired by the functional bolt heads that were used in Medieval and Renaissance architecture. The shapes, finishes and hand-forged appearance of our clavos testify to the thoughtful artistry of another age.
Hinge options
Our standard and optional hinge selection is shown below. All standard hinge finish options are available at no charge for our prehung doors. To specify hinges that are not shown here, please call for a quote and availability.

Decorative tips
For added character, select our decorative hinge tips. They’re available in three shapes, and each shape comes in any of our hinge finish colors.

* Oil-Rubbed Bronze will change in appearance over time.
**Marks of Distinction**

**Stiles and rails**
Stile and rail features include an engineered lumber core, which is stronger and more durable than solid wood and resistant to shrinkage. IWP reserves the right to build in solid construction or use finger joint stiles, rails and veneers.

Shown in 1-3/8”:

![Images of different stile and rail profiles]

Shown in 1-3/4”:

![Images of different stile and rail profiles]

**Panel, sticking and moulding options**
Even a seemingly minute detail can make a significant difference in the look of a door, which is why we offer a range of panel, sticking and moulding options. The panel profile is the dimensional detail design of a panel. We offer four panel profiles: double hip, flat, estate raised and estate planked. Sticking profiles, which are the detail around the perimeter of the panel, are available in either ovolo or square sticking. Two raised moulding options are also available.

**Panel designs**

![Images of various panel designs]

**Stiles and Rails: French and plantation louver door sticking options**
True divided lite French doors and full lite doors are available with ovolo sticking, 1/4” safety glass, and several different types of decorative glass designs. All French doors from IWP are crafted as true divided lites. Each lite of glass is clamp glazed in place, eliminating nail holes and putty marks.

![Image of ovolo sticking with no raised moulding]
Casings

Our casing selection includes various profiles and sizes to complement nearly every architectural style. If you want something different, custom casings are also available (please contact your local dealer for more information).

<table>
<thead>
<tr>
<th>Order no.</th>
<th>Dimensions</th>
<th>Order no.</th>
<th>Dimensions</th>
</tr>
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<tr>
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<td>#16</td>
<td>3/4&quot; x 2-1/4&quot;</td>
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<td>#25</td>
<td>11/16&quot; x 3-1/2&quot;</td>
<td>#14</td>
<td>3/4&quot; x 2-1/4&quot;</td>
</tr>
<tr>
<td>#23</td>
<td>1-1/8&quot; x 3-1/2&quot;</td>
<td>#13</td>
<td>3/4&quot; x 3-1/2&quot;</td>
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<tr>
<td>#17</td>
<td>1-3/16&quot; x 4-1/2&quot;</td>
<td>#21</td>
<td>5/8&quot; x 3-1/2&quot;</td>
</tr>
</tbody>
</table>

Plantation style louver doors

These doors feature slats that are wider than traditional louver doors for increased air circulation.

- FULL LOUVER L201
- LOUVER / LOUVER L202
- LOUVER / 1 PANEL L212

Slat thickness = 3/8"
Slat width = 2-1/4"
PERSONAL PASSAGES

Our interior doors can be customized in many ways, which we’ve highlighted here.
For more information, please consult your local dealer.

Shapes
Creating a customized door often begins by questioning conventions. For example, why must an interior door be completely rectangular? With us, you have a few other options. Custom door shapes include square top, segment top and radius top.

Sizes
We provide a range of custom door sizes. You can select widths up to 42”, heights up to 96”, and thicknesses of 1-3/8”, 1-3/4”, or 2-1/4”.

Carving
An ideal way to showcase wood’s beauty is with carving. Whether you want a traditional floral motif or a contemporary company logo, we have the capabilities to hand-carve custom designs. The only limit is your imagination.
**STYLISH VARIETY**

**Passage doors**
These doors are available as full and square machined door slabs, or are beveled and hinged prehung units.

**Double doors**
This door type includes two doors that can be specified as “doors only” or as a prehung unit within a single jamb. When double doors are specified, the jamb is sent loose, with hinges applied for job site assembly. If specified, the astragal is attached to the inactive door and ball catches are installed.

**Standard pre-fit clearances for passage units:**
- Doors are full height, 3/16” under nominal in width (3/32” off each side)
- Double door units have a 3/32” gap between doors

**Pocket and double pocket doors**
Pocket door jambs are sent loose. The header and one leg are split to accommodate the hardware’s functioning. Hardware is not included. Install appropriate hardware for 1-3/8”-thick pocket doors. If jambs are not needed, a passage door only (i.e., a slab) can be ordered without a handing designation. Pocket doors are not available with raised moulding.

**Standard pre-fit clearances for pocket units:**
- Doors are full height, 3/16” under nominal in width (3/32” off each side)
- Double door units have a 3/32” gap between doors

**Bifold doors**
A bifold door can be ordered with or without a jamb. Track hardware is included. Bifold doors are undersized in height to accommodate the track hardware. Slabs are hinged by JELD-WEN. Jambs (if specified) are sent loose. Wood fascia trim is included to conceal the track hardware after installation.

**Standard pre-fit clearances for bifold units***:
- 1” under nominal in height* (for hardware track clearance)
- 1/2” under nominal in overall width (2-door bifolds)
- 1” under nominal in overall width (4-door bifolds) to accommodate heavy-duty track hardware

*The callout size of a bifold door is the finished opening size (e.g., 4’0” x 6’8” means that a bifold uses a 4’0” x 6’8” finished opening size).
**Bypass doors**

Bypass doors can be ordered with or without jambs. Bypass track hardware is included (heavy-duty hardware is supplied with 1-3/4"-thick doors). These doors are undersized in height to accommodate the track hardware. When jambs are ordered, the header jamb is sized 1" under nominal width so that the bypass doors will overlap by 1". Jambs (if specified) are sent loose. Wood fascia trim is included to conceal the track hardware after installation. Bypass doors are not available with raised moulding.

**Standard pre-fit clearances for bypass units:**
- 1" under nominal in height** (for hardware track clearance)
- 3/16" under nominal in width

** 1-3/4"-thick bypass doors are sized 2" under nominal in height to accommodate heavy-duty track hardware.

---

Pocket

Bifold

Bypass
IWP® Custom Wood interior doors are available as slabs (doors only) or as prehung units (hinged within a select jamb). Doors ordered as slabs must be specified as either pre-fit, which are sized to fit within a jamb opening, or full and square, which are doors that are sent from the factory sized at full nominal width to be undersized, beveled and machined by the purchaser for hinging and hanging within a jamb. Full and square bifold slabs are not available.

**Insignia® prehung door systems**

All IWP® Custom Wood interior doors are available prehung with our Insignia Door System. This complete package ensures smooth, easy installation with a precise fit. It includes all the necessary components, and each part is carefully fashioned for a correct fit.
**Jamb selection**

Flat side jambs are 4-9/16” or 6-9/16”. Rabbeted jambs are available and are used in some applications rather than flat jambs with applied stops.

Jamb legs are joined to the header with a dado joint. Applied stop moulding is mitered at the header joint. Colonial stop moulding is standard and is used for all applications unless otherwise specified. A Prairie stop is optional.

Each prehung door is shipped standard with a temporary stop. The jamb is completely finished without stop moulding. Dummy stop material is applied to secure the door during shipment; it is removed at the job site. Loose stop moulding is applied to cover all installation nails and can be aligned on-site to allow for variances in reveals and installation tolerances.

In typical installations, the casing should be installed with a 1/8” to 1/4” setback from the jamb.

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*Jamb legs are dadoed to join with the jamb header. An applied stop moulding is mitered at the joint. Jams are 1” longer than the prehung door for job site trimming as needed.*
Hinges

All 6’8"- and 7’0"- high doors are prehung with three hinges; 8’0" doors are hung with four hinges.

- 1-3/8"-thick doors are hung with 3-1/2" x 3-1/2" hinges with 1/4" radius corners
- 1-3/4"-thick doors are hung with 4" x 4" hinges with 1/4" radius corners

Bore

Prehung doors are bored with standard 2-1/8" face bore and a 1" edge bore. The edge is mortised (1/4" radius corners) for a 1" x 2-1/4" latch faceplate. The face bore is located approximately 44" from the top of an 80" door, 48" from the top of an 84" door and 60" from the top of a 96" door. Custom boring is available on a quote and availability basis.

Standard backset is 2-3/8". A 2-3/4" backset is also available.
JELD-WEN® IWP® Custom Wood Door Warranty

Our warranty to you
JELD-WEN® IWP® Custom Doors grace the entrances and passages of exquisite homes throughout the world. Our designs, artisanship and exemplary service have earned JELD-WEN a reputation as the world’s finest door maker. This warranty is effective for IWP Custom Doors manufactured by us on or after August 1, 2005, for use in the United States and Canada. Any previous warranties will continue to apply to door products manufactured by us prior to this date. For additional information, including care and maintenance, installation and finishing instructions, contact us or refer to www.jeld-wen.com.

What this warranty covers
We warrant our products below will be free from defects in materials or workmanship from the date of purchase for the time periods specified below.

Limited Lifetime Warranty Aurora® Doors and Component Parts:
We warrant our Aurora Door for five years. If your product is proven to be defective after the first five years, we will offer for purchase a replacement Aurora Door product or component part for 50% off the then current JELD-WEN list price.

Limited Five Year Warranty on Aurora Factory Prefinish:
We warrant the factory finish on our Aurora Door for five years. Should the factory finish be proven defective, we will at our option refinish the door or pay up to $350.00 to the current owner.

Limited Five Year Warranty on IWP Custom Wood Doors and Component Parts: We warrant our IWP Custom Wood Doors for five years.

One Year Limited Warranty on IWP Custom Wood Door Factory Prefinish:
We warrant the factory finish on our IWP Custom Wood Doors for one year. Should the factory finish be proven defective, we will at our option refinish the door or pay up to $250.00 for an interior door and up to $350.00 for an exterior door to the current owner.

How to get assistance
If you have a problem with your JELD-WEN IWP Custom Door, immediately upon discovery contact the distributor or dealer from whom you purchased our product, or contact us directly.

Mail: JELD-WEN Custom Doors
c/o Warranty Claims
7365 Mission Gorge Rd., Suite G
San Diego, CA 92120
Phone: 619.229.6700
Fax: 619.229.1150

We can respond quickly and efficiently if you provide the following: a) date and location of purchase, b) how to contact you, c) the address of where the product can be inspected, and d) a description of the problem and the product (photographs are helpful).

What we will do
Upon receiving your notification, we will send out an acknowledgement within three business days of receipt to the contact identified. We will investigate your claim and take appropriate action within 30 days of receipt of notification. If it is determined that our product does not have a defect covered by the warranty, we may charge an inspection fee for an on-site inspection that is required or requested by you. If it is determined that there is a defect, we will either repair the door or ship a replacement door to the distributor or person making the warranty claim in the same condition of fitting or finishing as the door originally sold to the distributor. If we are unable to provide replacement and repair is not practical or cannot be made timely, then we will refund the purchase price. This guarantee gives you specific legal rights, and you may have other rights that vary from state to state.

If the claimed nonconformity is warp, we may defer repairing or replacing the door panel for a period up to twelve months from the date of claim. It is not uncommon for a temporary warp condition to occur as the door panel adjusts to local humidity and temperature conditions. This deferral will not be counted against the warranty period.

What this warranty does not cover
JELD-WEN is not liable for:

- Warp for any 3’6” wide by 8’0” high by 1-3/4”, or smaller door panel, which does not exceed 1/4” in the plane of the door panel itself; door panels wider and/or higher are not guaranteed for warp; warp, bow, misalignment, splitting, or shrinking caused by the natural tendencies of the wood for any door manufactured with a wood species not part of IWP’s standard offering.
- Normal wear and tear, including normal wear and tear of weatherstrip; and natural weathering of surfaces or variations in the color or texture of the wood or finish; surface checks that are less than 1/32” in width and/or 2” in length; knotty alder: surface checks that are less than 1/8” in width and/or 5” in length, and knot placement, quantity, or size.
- Problems due to misuse, abuse, failure to follow the care and maintenance instructions; failure to provide a regular or adequate cleaning (See Homeowners Manual for IWP-Appropriate Exposures or consult your dealer if you have questions); or as a result of any cause beyond our control (e.g., fire, flood, earthquake, other acts of nature, and acts of third parties outside of our control).
- Problems related to: improper finishing of all surfaces (front and back) and edges (top, bottom, and sides) of the door system (See Finishing Instructions in Homeowners Manual); variation or unsatisfactory results in sheen or texture resulting from the field application of paint or any other finishing material; damage caused by extreme temperature buildup where storm doors are present.
- Bow or misalignment in the frame or jamb in which the door panel is hung (if such is purchased from IWP unmachined and not prehung); problems related to water and/or air infiltration due to improper assembly or installation; and structural integrity issues or problems caused by improper fitting of the hardware or sizing of the panel.
- Discoloration or rusting of decorative metal accent options, such as grilles, clavos, straps, etc.; solid oak or mahogany sill that is provided by us; or hardware or inserts that are not provided by us, such as locksets, door handles, strikes, etc.
- Cost for labor, installation, removal or refinishing (other than stated above) of the replacement door or component.
- Damage or poor product performance resulting from installation into a condition that exceeds product design standards and/or certified performance specifications and/or does not comply with applicable building codes.
- Slight expansion or contraction due to varying environmental conditions; panel movement (shrinkage) of 1/4” or less due to temperature and humidity, consult your “Homeowner’s Manual” on how to work with this natural movement.
- Incidental or consequential damage. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

IMPORTANT LEGAL INFORMATION
This Warranty sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified herein. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the product, except as expressly contained herein. In the event state law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty. This warranty extends to the original purchaser (original purchaser means the contractor/distributor/purchaser and the original owner of the structure where the product is initially installed) and is not transferable. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the product is installed. Should state or provincial law preclude no transferability, then the warranty period is effective five years from the date of initial purchase for doors and one year from the date of initial purchase for the factory prefinish.

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NOTE: Most doors pictured in this brochure are shown in 36” x 80” dimensions. Doors and glass manufactured to other sizes may differ in appearance; please ask your dealer for a drawing if this concerns you.

The photographs of installed IWP® Custom Wood doors shown in this catalog may not represent installations covered by the IWP warranty.
The JELD-WEN website is your ultimate resource for learning about our reliable windows and doors. It has all the product information and design advice you need. Visit us at www.jeld-wen.com today.