

LIFETIME LIMITED WARRANTY

Effective August, 2000

Andre Collection warrants that its products are free from defects in workmanship and materials for the life of the fitting Abuse, misuse, or damage caused by accidents is not covered by this warranty.

FINISH WARRANTY:

Andre Collection warrants to the original consumer purchaser for life when used and maintained in accordance with the furnished instructions. Andre Collection will refinish or replace the defective parts, or, if necessary, the entire unit without charge to the customer. In no event, however, is the company responsible for labor charges that may occur for the removal and reinstallation of the product. Crystal, porcelain, and glass are fragile, and therefore not covered by this warranty. Any product that is installed with the use of plumbers' putty will not be covered by this warranty.

VALVE WARRANTY:

Andre Collection ceramic disc valve cartridges have a lifetime warranty. The cartridge will be replaced free of charge if defective. In wall rough and valve bodies will be replaced at no charge if found to contain manufacturing defects. ***ACCESS TO ALL ROUGH IS A CONDITION OF WARRANTY. FAILURE TO PROVIDE ACCESS VOIDS WARRANTY.*** Andre Collection is not responsible for any implied warranty of merchantability or fitness for a particular purpose is limited to the duration of this warranty. Labor charges, injuries, or any other loss or damages whatsoever, including those incurred in installation, repair or replacement, as well as incidental or consequential damages are excluded. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to your Lifetime Limited Valve Warranty.

RETURN POLICY:

Under no circumstances will Andre Collection accept the return of merchandise without EXPRESSED WRITTEN PERMISSION. Special finishes (All Faberge, Gold or Black Nickel) or material fabricated to order will not be accepted for return. Merchandise not in first class resalable condition is not acceptable for return. Andre Collection reserves the right to evaluate authorized return goods and charge for handling of same. Any merchandise ordered in error or canceled by customer will carry a 25% handling charge and return must be within 30 days after shipping date. All requests for return after 30 days are subject to a 50% handling charge. No merchandise held longer than 90 days from date of shipment will be accepted for return. All transportation charges for returned goods must be paid for by the customer. Returned merchandise is subject to a factory count and verification.