Georgia-Pacific Answers Questions About
DensShield® Tile Backer
**Product Description**

DensShield® Tile Backer was designed for use as a substrate for tile walls, ceilings, countertops and residential and light commercial floor applications in high moisture areas. The special water-resistant, treated core—covered front and back by glass mats—is 30% lighter than the leading cement board brands (based on 1/2” comparison.) The unique construction (an outer grey heat cured coating over glass mats over a patented, water-resistant, treated core) makes it a preferred product for any application in high moisture areas.

**Applications**

- **Bathrooms** (shower and tub walls, floors and ceilings)
- **Kitchens** (back splash, walls, countertops and floors)
- **Residential and light commercial floors**
- **Non-tiled walls and ceilings** in indoor swimming pool enclosures
- **Residential steam rooms** (call 1-800-225-6119 for application instructions)

**Sizes**

- 1/2” DensShield is available in 4’ x 5’, 32” x 5’ and 4’ x 8’ panels for walls, floors and ceilings.
- 5/8” DensShield is available in 4’ x 8’ panels for fire-rated assemblies.
- 3/4” High density DensShield underlayment is available in 4’ x 4’ panels for countertops and floors.
## FEATURES

**Protects tile installation**
- Unique grey acrylic coating.
- Water-resistant, treated core.
- The only \( \frac{5}{8} \)" Type X premium performance tile substrate that achieves one- and two-hour fire ratings.
- Mold resistant.

**Easy to install**
- Scores and snaps easily with ordinary utility knife.
- Light weight; 30% lighter than the leading cement board brands (\( \frac{1}{2} \)" comparison.)
- Easy-to-handle sizes.

**Strong and durable**
- Flexural strength is approximately the same in both directions.

**Lifetime Limited Warranty when used in residential tile installations.**
- Backed by Georgia-Pacific, a worldwide leader in building products manufacturing.
- 20-Year limited warranty for commercial installations.*

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## ADVANTAGES

- Protects tile installation and stops moisture migration into wall cavity.
- Stops moisture at the surface.
- Outperforms cement backers by stopping water at the surface.
- Virtually no wicking compared to other backer boards.

- Non-abrasive to fixtures in tub and shower installations.
- Can fasten close to edge for easy application over plywood flooring and wall framing.

- Wall and ceiling applications can be either parallel or perpendicular to the supporting member.

- Fewer panel joints.

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## BENEFITS

- Ideal for floors, showers, kitchens, countertops and other wet, high-humidity areas.
- Fewer callbacks.

- Lower installed cost. (NAHB study showed DensShield® 46% faster to install than cement board.)

- Peace of mind for contractor and home owner.

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*See warranties for complete terms, conditions and limitations. For a copy of the warranty or for technical details, call 1-800-225-6119.

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## Standards and Code Compliance

DensShield in \( \frac{1}{4} \), \( \frac{1}{2} \) and \( \frac{3}{8} \)" thicknesses meets ASTM C 1178 as a glass mat gypsum substrate for use as tile backer.

Has the following code evaluations:
- ICBO #4465
- NES NER-572
- New York City MEA 65-88-M
- Los Angeles, CA RR 24917
- IRC and IBC code compliant

## Patents

DensShield Tile Backer is covered under one or more of the following United States patents:

<table>
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<th>Patent Number</th>
<th>4,810,569</th>
<th>4,879,173</th>
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<td>5,552,187</td>
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<td>6,770,354</td>
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Foreign patents may also apply. U.S. and foreign patents pending.

## For More Information

For complete technical information, independent test data, application instructions, warranty and specifications, call the GP Technical Hotline, 1-800-225-6119, 8 a.m.-6 p.m. ET, Monday-Friday. Or visit our Web site at www.densshield.com.
What is DensShield® Tile Backer?

DensShield® Tile Backer is Georgia-Pacific’s revolution-ary substrate for installing tile in interior areas that are susceptible to moisture. DensShield® is used for interior tile installations on ceilings, walls, floors and countertops. In industry-approved tests, DensShield® has achieved a residential and light commercial rating for floors.

A quality tile installation requires a sound substrate that is unaffected by moisture. When tile is installed on plywood or paper-faced gypsum board, moisture can cause deterioration of the substrate, resulting in a tile failure. Plywood is a poor substrate for direct tile installations because moisture can cause it to warp and buckle, resulting in delamination or separation of the tile and mortar from the board.

Paper-faced gypsum board also is adversely affected by moisture. When moisture migrates into the core, it wicks or moves up the board causing the paper to separate from the core and the tile to fall off. Conversely, DensShield® Tile Backer provides a sound substrate for tile and offers outstanding protection from moisture. Its light weight makes it easy and simple to install. In addition, DensShield® doesn’t wick moisture.

Cement backers such as Durock®, HardiBacker® and Wonderboard® also provide a sound substrate for tile installation and have long been a favorite of tile contractors. Cement backers, however, are hard to install because they are heavy and difficult to score, cut and fasten without special, expensive tools. DensShield® Tile Backer actually outperforms cement backers in moisture protection. Although cement backers are unaffected by moisture, they allow the passage of moisture through to the wall cavity if no additional moisture barrier is used. With DensShield® no additional moisture barrier is required or recommended. It’s also lighter and much faster to install.

For these reasons, DensShield® is truly the ultimate tile backer. DensShield® costs slightly more than greenboard but the high cost of redoing a tile job due to moisture damage makes it a bargain. It is priced about the same as cement backers.

On the market since 1987, DensShield® has proven to be a viable and formidable competitor to cement backers because of its unique design characteristics. DensShield® has three properties that make it unique:

1. GREY, HEAT-CURED ACRYLIC SURFACE COATING:
The grey coating on the tile application side of DensShield® panels is a multi-coat, heat-cured, copolymer acrylic that provides a moisture barrier that stops water and retards moisture at the surface. This coating also serves as an ideal bondable surface for a variety of tile setting mortars and mastic. Because of this coating, no additional moisture barrier is required or recommended to protect the wall cavity.

2. GLASS MATS ON BOTH SIDES OF THE PANEL:
To add strength and rigidity, the core has glass mat facings on both sides of the panel that are impregnated into the panel in the manufacturing process. This construction, combined with the tile-side acrylic coating, eliminates the possibility of delamination associated with paper-faced gypsum board. The added strength also means that DensShield® can be fastened either vertically or horizontally to the supporting framing members, which can result in fewer joints.

3. PROPRIETARY TREATED CORE: The high-performance, water-resistant core of DensShield® is specially treated to add further moisture protection. The specially engineered core doesn’t allow DensShield® to wick moisture like competing products.

DensShield® Tile Backer Application Chart

<table>
<thead>
<tr>
<th>Size</th>
<th>Applications</th>
<th>Advantages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/8&quot; x 4’ x 5’</td>
<td>walls, floors, ceilings, countertops</td>
<td>Allows contractors to install DensShield in larger bath and garden tub surrounds with fewer joints and less waste.</td>
</tr>
<tr>
<td>1/8” x 32” x 5’</td>
<td>walls, floors, ceilings, countertops</td>
<td>Works well for smaller tub surrounds, reducing joints and waste. Weighs only 27 lbs. per panel as compared to 45 lbs. per panel for the leading 3’ x 5’ cement board panel. Designed to align with standard construction framing of 16&quot; o.c.</td>
</tr>
<tr>
<td>1/8” x 4’ x 8’</td>
<td>walls, floors, ceilings, countertops</td>
<td>Panel of choice for large residential and commercial applications. Large size reduces waste and number of joints that require treatment. Designed to align with standard construction framing of 16&quot; o.c.</td>
</tr>
<tr>
<td>1/4” x 4’ x 4’</td>
<td>floors, countertops</td>
<td>Perfect as underlayment for floors and countertops. The 1/4” thickness keeps the floor profile low while still providing ultimate performance—the 4’ x 4’ panel makes it easy to offset panel joints.</td>
</tr>
<tr>
<td>5/8” x 4’ x 8’</td>
<td>walls, floors, ceilings, countertops</td>
<td>For fire-rated assemblies. Can be used anywhere Type X board is generically specified. Ideal for commercial and multi-family construction. Aligns perfectly with other 5/8” gypsum boards in fire-rated assemblies. No shimming necessary when moving from tiled to non-tiled areas.</td>
</tr>
</tbody>
</table>
Testing and Code Recognition

**Floor Testing—Robinson Floor Test/ASTM C 627**

An independent testing agency conducted the Robinson Floor Test (ASTM C 627) on DensShield® Tile Backer by constructing assemblies and subjecting them to increasing tests of weight and durability. Ultimately, DensShield was able to withstand pressure equivalent to three stacked refrigerators without damage.

**Adhesion Bond Testing**

CTC-Geotek conducted bond-adhesion tests comparing adhesion capabilities of DensShield and cement backers using most all major manufacturers’ setting materials. The tests concluded that bonds with DensShield are as good as, if not better than, bonds with cement backers.

**Wick Testing**

DensShield and the leading brands of cement board were subjected to wicking tests according to the Ceramic Tile Institute test procedures CTI-T83. The tests showed that within a 24-hour period, cement board will wick at least 3” up the board while DensShield will wick less than one-third of 1” (.31”) during that same period.

**Shower Test**

DensShield passed a remarkable test observed by an independent testing firm. DensShield was subjected to a shower of water at 110°F, 15 minutes per hour for 24 hours, five days per week for a one-year period. The shower installation had no grout between wall and ceiling tiles installed over DensShield. No deterioration occurred. Water-resistant greenboard was also tested under the same conditions. It failed after only 10 days. A similar test was conducted using cement board at CTC-Geotek. DensShield outperformed cement board during the severe test application. Test results are available upon request.

The DensShield test compares to 28 years of showers without deterioration. Although cementitious backer boards would not likely deteriorate under the same conditions, the possibility exists for deterioration of framing members and wall cavity components due to moisture infiltration if a moisture barrier isn’t positioned behind the cementitious backer unit.

**Percolation Test**

The International Conference of Building Officials—Evaluation Service (ICBO-ES) prescribes a percolation test to measure how much water will pass through a panel within 48 hours. The test determines if an additional water barrier should be installed. The test consists of a 2” diameter tube, 48” long, bonded to test samples with silicone sealant. The tube is filled with water and after the allotted time, the remaining water is measured (minus evaporation).

When DensShield was tested using the ICBO-ES percolation test, only 1/8” of water passed through DensShield while 19”+ of water passed through one cementitious tile substrate sample and 43”+ of water passed through another sample of cement board. The test shows that DensShield stops water at the surface, while cement boards allow water to pass through their porous construction.

*The score of 10, in the ASTM D 3273 test, indicates no mold growth in a 4-week controlled laboratory test. The mold resistance of any building product when used in actual job site conditions may not produce the same results as were achieved in the controlled, laboratory setting. No material can be considered mold proof. When properly used with good design, handling and construction practices, DensGuard® Products provide increased mold resistance compared to standard paper/faced wallboard products.
### General Installation Questions

1. **Is the coated side of DensShield® Tile Backer installed face out?**
   - Yes. The DensShield® panel should be positioned next to framing with the coated (grey) side facing away from studs. Apply mortar or mastic and tile to the coated (grey) side of DensShield panels. The acrylic coating stops moisture penetration at the surface.

2. **How do I score and cut DensShield?**
   - DensShield scores and snaps cleanly with a standard utility knife. DensShield may be cut by scoring and snapping or by sawing, working from the grey facing side of the panel.

3. **Can I install DensShield either parallel or perpendicular to the wall framing?**
   - Yes. The flexural strength of DensShield panels is approximately the same in both directions. This allows wall and ceiling application either parallel or perpendicular to the supporting members and results in fewer panel joints.

4. **Can DensShield be used in non-tile wet area applications?**
   - Yes. In many applications, DensShield Tile Backer is used for its moisture barrier and water-resistant qualities for non-tiled walls and ceilings. There are several methods for finishing the panel depending on the environment. The environments of non-wet, high humidity and wet areas are described in the DensShield catalog (GP Item #102750). Each environment has its own finishing recommendation. A finishing method must never be used in a more severe environment than described.

5. **Will the surface coating and mat separate or delaminate from the core?**
   - No. The proprietary copolymer surface coating is heat cured, will not liquefy and is bonded to the glass mat and the proprietary core. The glass mats are mechanically attached by being embedded into the core during manufacture of the board.

6. **What does it mean when GP says DensShield has high resistance to wicking?**
   - Like fuel travels up a wick of an oil lamp, this same phenomenon occurs when other tile backer boards are exposed to water. When water wicks or travels up the board, it may not harm the board itself. But when it infiltrates the wall cavity, moisture can cause many problems including, but not limited to, dry rot, rusting fasteners, color change of tiles and wet insulation. Type 1 mastic loses its bond during prolonged wetting. When insulation becomes wet, it loses its effectiveness. This does not mean, however, that DensShield Tile Backer can be permanently immersed in water.

7. **Does the Tile Council of America (TCA) recognize DensShield?**
   - Yes. DensShield is found in five assemblies in the TCA handbook for floors, walls, ceiling, tubs and showers and meets ASTM C 1178. GP has long been a supporter of the TCA and is active in other industry associations.

8. **What does the Lifetime Limited Warranty on DensShield really mean?**
   - Georgia-Pacific is so confident about the performance of DensShield that the company backs it with a Lifetime Limited Warranty when used in residential tile installations. For warranty details, visit our Web site at www.densshield.com.

9. **Can I use DensShield in fire-rated wall assemblies?**
   - Yes. 5/8” DensShield Fireguard™ can be substituted in any generic assemblies using a 5/8” Type X gypsum board. This permits the use of numerous 1-hour and 2-hour assemblies for both wood and metal frame construction. Transition to regular 5/8” Type X board is also minimized.

10. **Does DensShield meet 2006 IRC and IBC codes for wet areas?**
    - Yes. DensShield is manufactured to ASTM C 1178 and is listed as one of the three products acceptable as a backer board in wet areas.
11. What is the correct wall framing requirement for DensShield®?

Maximum wall framing spacing for ½” DensShield® is 16” o.c. without blocking or 24” o.c. with blocking. Maximum wall framing spacing with 5/8” DensShield is 24” o.c. with or without blocking.

12. How is DensShield fastened in place?

No special or unique fasteners are required. For wood studs: Galvanized roofing nails, rust-resistant drywall screws or bugle head deck screws. Fasteners should be long enough to penetrate at least ¾” into the framing members. For metal framing: A variety of rust-resistant screws can be used.

13. What is the fastener spacing?

For walls and ceilings in either wood or metal framing, fasteners are to be spaced no more than 6” o.c. along framing members. For floor applications, fasteners should be spaced no more than 8” o.c. in both directions. Staples can be used on ¼” product, space every 2” on edge and 4” in field.

14. Should the fasteners be countersunk?

No. Fasteners should be flush with the coated surface and are not to be countersunk.

15. How do you repair damage to the surface coating of DensShield or areas where fasteners are countersunk?

Minor damage to the surface can easily be repaired by covering the indented or blemished area with standard tile setting material.

16. Should I tape the joints? What kind of tape should I use with DensShield?

Yes. Apply standard 2” x 10” woven glass mesh tape over joints and angles. This is the same type of tape used for taping cement board joints. Then, embed the tape with the same material used to set tiles. Do not use all-purpose drywall compound. Pull setting materials tightly over the joint to reduce crown in the joint area.
17. I have been told by professional installers that DensShield® Tile Backer can provide a true moisture-resistant envelope by using flexible sealant/caulk in corners where adjacent DensShield panels come together. Is this true?

Yes. By caulking the intersecting corners of DensShield® and around a tub base or shower pan with flexible sealant/caulk, a moisture-resistant envelope is established. The sealant/caulk should be applied to the DensShield corners PRIOR to taping the joints. This “caulk” joint should be as small as possible and should not spread over the face of DensShield panels because not all setting materials will adhere to a flexible sealant.

18. Must an additional moisture water barrier be supplied and installed when using DensShield?

No. The grey face (tile side) of DensShield Tile Backer has a heat cured acrylic coating which is a built-in moisture barrier and vapor retarder so that no additional moisture barrier is required. In fact, an additional moisture barrier to the back side of DensShield is NOT recommended. Once tile is installed over DensShield, the assembly is a vapor barrier with a perm rating of less than one (1).
19. Are special tile setting materials needed to work with DensShield® Tile Backer?

No. DensShield® Tile Backer requires the same type of setting materials as any other backer board. No special mastics or thin-sets are required. To set tile, use Type 1 ceramic tile mastic, dry-set or latex portland cement mortar, or other products recommended by the mastic or mortar manufacturer. Follow the tile setting manufacturer’s instructions for applying tile setting material. Dry-set or thin-set latex-modified mortars are most commonly used with DensShield and cement backers. Use only latex-modified mortars in floor applications.

20. How well do different setting materials bond with the grey DensShield coating?

DensShield performs equal to or better than cement boards and fiber cement backers with all popular setting materials.

21. Is there a limit on tile sizes and thicknesses for walls and ceilings?

Today’s tile comes in a variety of sizes, shapes and weights. Most are appropriate over DensShield for walls, ceilings, floors and countertops. For specific questions, contact the GP Technical Services Hotline at 1-800-225-6119.

22. Can damaged tile easily be replaced when DensShield is used as the tile backer?

Yes. Here are some general guidelines and procedures:

**LARGER AREAS**
1. Remove affected tile area and surrounding tiles from stud to stud. This includes removing the DensShield panels.
2. Fasten additional studs known as “scabs” to the sides of the original studs for support of the new DensShield panels.
3. Caulk the edges of the new DensShield panels with a flexible sealant/caulk so the joint is waterproof.
4. After caulk has cured, install new tiles and grout.

**SMALL AREAS**
1. Remove grout from around the affected area.
2. Carefully score through just the acrylic finish around the affected area.
3. Remove the tile, including the acrylic DensShield finish, exposing the silicone-treated core.
4. Use a penetrating sealer/primer such as shellac primer or solvent-based primer to seal the exposed core.
5. Install tile with either a mastic or modified thin-set.
6. Re-grout the area.

1/4” DensShield® is ideal for countertop applications and floors.
23. How do you finish DensShield® Tile Backer around the shower pan?

The shower pan or rubber membrane must be adequately sloped to the open drain or weep hole detail to permit proper water drainage. Caulk the space between the mortar bed and DensShield® edge with flexible caulk.

- Showers with curbs—apply waterproof membrane up the walls a minimum of 2" and a maximum of 4" above curb.
- Showers without curbs—apply waterproof membrane up the walls a minimum of 6" and a maximum of 8".

24. In a shower pan application, can DensShield penetrate the mortar bed?

No. The Tile Council of North America (TCA)—Handbook for Ceramic Tile Installation 2006—does not recommend penetrating the mortar bed with DensShield® Tile Backer or any backer board in wet areas. Add a bead of flexible sealant between the DensShield panels and the shower pan (see diagram above). Do not use DensShield as a shower floor base or for curbs.

32” x 5’ DensShield saves you time and money. Only 1½ square feet of waste with DensShield for a standard 60” tub surround. 4”x60” waste used to cut 2”x12” or 2”x14” legs for typical tub surround.
25. Can DensShield® Tile Backer be used in floor applications?

Yes. Both \(\frac{1}{8}\)" and \(\frac{1}{4}\)" DensShield® Tile Backer can be used in floor applications. Both of these thicknesses passed the Robinson Floor Test, the industry standard floor test for light commercial ratings. The Robinson Floor Test (ASTM C 627) is designed to determine how a tile assembly holds up under extreme wear and weight conditions. DensShield achieves the same light commercial rating as cement and fiber cement backers.

26. DensShield seems softer than cement boards. Does it have the same floor ratings?

DensShield Tile Backer is rated for residential and light commercial floors. \(\frac{1}{8}\)" DensShield has a compressive strength of 1500 pounds per square inch (psi). \(\frac{1}{4}\)" DensShield has a compressive strength of between 450 and 600 pounds per square inch. That means that it would take a load of 450 to 600 pounds per each square inch to start to crush \(\frac{1}{8}\)" DensShield. When a load is applied to the floor tile, the tile distributes the load over its entire area. For example, a floor grade tile of \(2'' \times 2''\) is 4 square inches. Using the conservative number of 450 pounds of compressive strength per square inch for \(\frac{1}{4}\)" DensShield times 4 square inches, it would take a total load on each \(2'' \times 2''\) tile of over 1800 pounds to overcome the compressive strength of \(\frac{1}{4}\)" DensShield. An \(8'' \times 8''\) tile would require a load on that tile of over 28,000 lbs. to overcome the compressive strength of \(\frac{1}{4}\)" DensShield. \(8'' \times 8'' = 64\) square inches x 450 pounds per square inch = 28,800 lbs.) \(\frac{1}{4}\)" DensShield, \(8'' \times 8''\) x 1,500 psi = 96,000 lbs.)

The drawing to the left depicts how a load is distributed over the surface of a tile and carried by DensShield. With a minimum tile size of \(2'' \times 2''\), a load of over 1800 pounds is needed to overcome the compressive strength of DensShield and floor assembly.

27. Is DensShield installed any differently than other tile backers in flooring applications?

No. DensShield Tile Backer in either the \(\frac{1}{8}\)" or \(\frac{1}{4}\)" thickness is installed the same way, following the guidelines below.

- Laminate DensShield, grey coated side up, to \(\frac{5}{8}\)" minimum APA exterior grade plywood subfloor or \(\frac{3}{4}\)" OSB using a latex portland cement mortar (complying with ANSI A118.4) liberally applied with a \(\frac{1}{4}\)" square notched trowel. This is the same recommendation as Tile Council of America (TCA).
- Embed DensShield into mortar while still pliant (do not exceed open time). Stagger DensShield joints from subfloor joints; fasten with \(\frac{1}{4}\)" galvanized roofing nails or corrosion-resistant screws. Avoid driving fasteners into the joists to avoid nail pops. Space fasteners no greater than \(8''\) o.c. in both directions. Drive fasteners flush with the surface—do not countersink. Apply 2" x 10" glass mesh tape over joints and embed with latex portland cement mortar.
- Staples: (\(\frac{1}{4}\)" DensShield only) \(\frac{1}{4}\)" or larger crown corrosive resistant chisel-point staples equal to approximately the total thickness of underlayment and subfloor. Staples shall be placed \(2''\) o.c. around the perimeter and \(4''\) o.c. in the field insuring that the staples are between \(\frac{3}{8}\)" and \(\frac{1}{2}\" from ends and edges.
- Apply flooring grade ceramic tile with latex portland cement mortar (ANSI A118.4). Tile must be a minimum size of \(2'' \times 2''\) or larger. Full thickness thresholds should be used, butted against the edge of DensShield panels and flush with the tile surface.
- Use latex portland cement floor grout (ANSI A118.6).
- PRIOR to tile installation, all backer boards need to be protected from very heavy loads and construction traffic such as moving appliances. Protection such as plywood should be laid down in these areas.
28. Can DensShield® Tile Backer be used in residential steam rooms?

Yes. But follow the specific installation recommendations below:

1. Do not install a vapor barrier behind DensShield® Tile Backer.

2. Apply DensShield to all wall and ceiling surfaces that will constitute the steam room using corrosion-resistant fasteners 6" o.c. along all framing members. All parts of the steam room shall be tiled. Caution: Exposing materials such as wallpaper, joint compound, drywall or untiled DensShield may result in unsatisfactory performance of these materials.

3. Tape all corners and joints with a self-adhering fiberglass mesh tape and embed with a latex modified thin-set mortar. Spot fasteners that were incidentally counter-sunk and other surface deformations.

4. Roller apply a liquid waterproofing material such as Laticrete 9235 or equal directly over the entire DensShield surface covering all fasteners, corners and joints. As an alternative to taping corners and joints in step 3, corners and joints may be finished with a liquid membrane manufacturer’s taping procedures for vertical surface. See manufacturer’s directions.

5. Seal around all penetrations and where DensShield meets dissimilar materials with a flexible silicone sealant.

6. Apply tile with a latex modified thin-set mortar per manufacturer’s recommendations.

7. Use flexible silicone caulk as grout in all corners.

8. Use unfaced fiberglass insulation in wall cavity to retard heat. If using kraft-faced insulation, cut 4" slits in kraft paper every 3" in both directions.

LIMITATION: Residential applications only. For installations larger than 64 square feet, call Technical Services at 1-800-225-6119.

Operation and Maintenance
The steam generation unit should be timer-controlled to avoid incidental lengthy exposure. Maintenance of grout and caulking of corners due to movement should be performed when required.

29. I want to use DensShield in non-wet areas to achieve a smooth finish for paint or wallcovering. How do I cover the rough surface of DensShield?

Apply Georgia-Pacific setting compound or equivalent. Prime before application of wallpaper or finish coat.

With 1/4" DensShield® tile floors can be kept level with those in adjoining rooms, creating a better overall appearance and helping prevent problems like those often associated with door clearance; ideal for retrofit and floor cabinets.
**PRODUCT COMPARISONS**

**30. Greenboard:**
What makes DensShield® Tile Backer different from greenboard (paper-faced moisture-resistant gypsum board)?

DensShield® Tile Backer is an entirely different product than greenboard. The core of greenboard wicks water, while the paper facing can delaminate when exposed to moisture causing tile failure. Greenboard is not recommended for use in extreme high moisture (wet) areas and therefore does not meet the 2006 IRC section R702.4.2 for backer for wall tile in tub and shower areas. DensShield Tile Backer has a heat-cured acrylic coating over glass mats and a proprietary, treated moisture-resistant core. **DensShield** offers a proven tile backer design that is compliant with the more stringent 2006 IRC and IBC code.

**31. Plywood:**
Why shouldn’t plywood be used as a direct substrate for tile?

Plywood has many wonderful uses when used with resilient floor coverings but is not a trouble-free substrate for direct application of ceramic tile. Very simply, wood cures over a long period of time and is not stable. Moisture can cause plywood to move, warp and buckle. Since tiles and cement mortars used in tile installation are not elastic but are rigid, any movement or buckling of the plywood will cause grout failure, tile cracks or the tile to pop off of the substrate.

**32. Fiber Cement and Cement Backers:**
What makes DensShield better than cement backers?

DensShield Tile Backer has a considerable weight advantage over cement backers. **DensShield** is 30% lighter than the leading cement board brands (1/2 comparison). Overall, that makes **DensShield** easier to handle on the job site and faster to install. In fact, a study conducted by the National Association of Home Builders (NAHB) Research Institute showed that **DensShield** is 46 percent faster to install than cement board. **DensShield** is much easier to install and doesn’t require a secondary moisture barrier like cement backers.

Additionally, **DensShield** is highly resistant to wicking and protects the wall cavity from moisture without an additional vapor barrier. **DensShield** accepts mortars or mastic for tile installation. It also has a Lifetime Limited Warranty when used in residential tile installations. Most important, while providing superior moisture protection, **DensShield** is much easier to score, cut and fasten than cement board.

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**Fiber Cement**
- Weighs about 80 lbs. per 1/2” x 4’ x 8’ panel
- Requires a membrane behind it when used in wet areas according to the Handbook for Ceramic Tile from the Tile Council of North America
- Cut with a carbide tip scoring tool, circular saw or mechanical shears
- Needs special screws

**Cement Backer**
- Leading cement board weighs 96 lbs. (3 lbs./sq. ft. = 3 x 32 = 96)
  *source: USG Durock*
- Requires a membrane behind it when used in wet areas according to the Handbook for Ceramic Tile from the Tile Council of North America
- Is more difficult to cut and fasten than DensShield® Tile Backer

**DensShield® Tile Backer**
- Weighs only 64 lbs. per 1/2” x 4’ x 8’ panel
- Has built-in moisture barrier to protect tile installation
- Cuts easily with standard utility knife
- No special fasteners required
33. Why does GP say DensShield® Tile Backer saves labor time by almost 50% versus cement board?

- **Cutting.** With DensShield® Tile Backer, cutting is as simple as score and snap. The only tool needed is a standard utility knife. The cut edge will always be clean. With heavy cement board, cutting and scoring is difficult. Cutouts for water supply piping, shower heads, etc., are easily and accurately cut with DensShield, giving a less expensive and better, cleaner overall tile backer installation than can be achieved with cement backers.

- **Fastening.** DensShield can be fastened close to its edge without edge breakout.

- **Unique Sizes, Less Waste.** DensShield is available in 1/8" thick 4’ x 5’, 32” x 5’ and 4’ x 8’ lengths. These sizes blend with conventional 16’ o.c. or 24” o.c. wall frame spacing. It is also available in 5/8” thick 4’ x 8’ panels. In a shower stall, 4’ x 8’ panels provide full coverage with little or no waste. 5/8” DensShield Fireguard™ requires no furring or aligning of the framing to match 5/8” gypsum board.

- **No Moisture Barrier to Install.** With DensShield, there is no extra expense or labor to add a waterproof membrane against the framing. Additional vapor barriers behind DensShield are not required or recommended. DensShield comes with a moisture barrier. Cement backers are highly porous, which means a secondary barrier is needed and required by TCA in wet areas to protect the wall cavity.

- **One Person to Install.** DensShield is so lightweight and easy to handle that a single installer can carry and easily install it, even in difficult applications. The result, of course, is lower installation cost.

34. Cement board maximum wall stud spacing is 16’ o.c. Can I use DensShield 24’ o.c. for wall framing?

With 1/8” DensShield, framing may be spaced up to 24’ o.c. with proper blocking or backing located approximately 1” above the top of the tub or receptor and at horizontal joints where tile is to be installed. Using 1/8” 4’ x 5’ or 1/2” 4’ x 8’

35. When I use cement board to keep the stud cavity dry, a moisture barrier membrane should be placed over the studs. Does DensShield® Tile Backer require the same?

No. DensShield requires no additional moisture barriers. DensShield repels surface water and has a built-in moisture barrier. Cement backer products are unaffected by moisture but are highly porous. TCA requires use of a secondary barrier behind cement and fiber cement backers in wet areas. Without the additional step of adding a moisture barrier (extra labor and material) to cement backers, moisture and mold damage can occur to the wall cavity.

36. How does the DensShield warranty compare to competitive cement and fiber cement boards?

<table>
<thead>
<tr>
<th>Product</th>
<th>Warranty Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>DensShield®</td>
<td>Lifetime Limited Warranty when used in residential tile installations</td>
</tr>
<tr>
<td>Durock®</td>
<td>30 years</td>
</tr>
<tr>
<td>Hardiebacker®</td>
<td>20 years</td>
</tr>
<tr>
<td>PermaBase®</td>
<td>30 years</td>
</tr>
</tbody>
</table>

37. Cement backers can be used on exteriors. Is DensShield recommended for exterior use?

DensShield is not for exterior use.
38. Cement board can be immersed in water for extended periods of time with no effect. What would happen if DensShield® Tile Backer was placed in a pail of water for, say, six months?

Other tile backer manufacturers use the water immersion demonstration to show that their product won’t warp or buckle and that it will remain stable even when immersed in water for long periods of time. The purpose of such a demonstration is to promote the fact that tile won’t fall off of cement backers as a result of moisture damaging the substrate. This demonstration is truly a gimmick and bears no relevance to a real tile installation.

Tile is never installed in interior building areas that are permanently under water. In fact, cement board has a liability in its design in that it allows water to freely pass through it wetting the plywood in floor applications or framing members in unprotected wall cavities. If a secondary moisture barrier isn’t installed, moisture can and will damage the stud cavity.

DensShield® Tile Backer isn’t designed or intended to be permanently immersed in water. The fact is that DensShield’s acrylic coating stops moisture at the surface, preventing tile failures and damage to the wall cavity. Regardless of the water immersion demonstrations of other boards, DensShield is a vastly superior tile backer for the application of installing tile in interiors of buildings.

39. Is DensShield recommended as a fireplace heat shield?

No. DensShield Tile Backer is not designed to be used as a heat shield or radiant barrier.

40. What advantages does 5⁄8" DensShield have in a fire-rating application?

DensShield provides significant advantages to specifiers, installers and owners. Neither insulation nor tile is required for fire rating. Conversely, cement backer requires a minimum 20-gauge stud and mineral wool in the cavity. The result is higher costs to achieve the same rating.
### Compare DensShield® Tile Backer to Competing Tile Backer Substrates

<table>
<thead>
<tr>
<th>Features/Benefits</th>
<th>DensShield® Tile Backer</th>
<th>Leading Cement Backer</th>
<th>Leading Fiber Cement Backer</th>
<th>Greenboard</th>
</tr>
</thead>
<tbody>
<tr>
<td>Suitable for wet areas (meets 2006 IRC and IBC codes)</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>Protects wall cavity from moisture intrusion without additional vapor barrier</td>
<td>YES</td>
<td>NO</td>
<td>NO</td>
<td>NO</td>
</tr>
<tr>
<td>Built-in surface moisture barrier</td>
<td>YES</td>
<td>NO</td>
<td>NO</td>
<td>NO</td>
</tr>
<tr>
<td>Superior fire resistance</td>
<td>YES</td>
<td>NO</td>
<td>NO</td>
<td>YES</td>
</tr>
<tr>
<td>Lighter weight (depending on panel thickness)</td>
<td>YES</td>
<td>NO</td>
<td>NO</td>
<td>YES</td>
</tr>
<tr>
<td>Non-abrasive to tubs, shower pans and other fixtures</td>
<td>YES</td>
<td>NO</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Easy to fasten</td>
<td>YES</td>
<td>NO</td>
<td>NO</td>
<td>YES</td>
</tr>
<tr>
<td>Cuts easily, cleanly with standard utility knife</td>
<td>YES</td>
<td>NO</td>
<td>NO</td>
<td>YES</td>
</tr>
<tr>
<td>Accepts mortars/mastic for tile installation</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Available in 32&quot; x 5’, 4’ x 5’ and 4’ x 8’ panels</td>
<td>YES</td>
<td>NO</td>
<td>NO</td>
<td>NO</td>
</tr>
</tbody>
</table>

**Sales information & order placement:**

- **U.S.A.**
  - Midwest: 1-800-876-4746
  - South: 1-800-327-2344
  - Northeast: 1-800-947-4497
  - West: 1-800-824-7503
- **CANADA**
  - 1-800-387-6823
  - Quebec: 1-800-361-0486

**GP Technical Service Hotline**

1-800-225-6119

(Monday-Friday 8 a.m.– 6 p.m. ET)

or visit our Web site at [www.densshield.com](http://www.densshield.com)